

# Product Guarantees



For consumable parts:

- Beaters
- Cables



For electronic failure caused by manufacturing defects in:

- Speakers
- Sound Chips
- Circuit Boards



For mechanical failure caused by faulty workmanship or material defects in:

- Moving Parts
- Standard and Heavy Duty Springs



For defects resulting from the manufacture of:

- High Density Polyethylene Sheets (HDPE)
- Structural Steel Components

Misuse, vandalism, fair wear and tear and neglect, including but not limited to a failure to follow any maintenance instructions and guides are not covered by these guarantees. Fahr Industries Ltd does not guarantee against HDPE failures caused by a customer's own submitted design or parts machined by the customer without Fahr Industries Ltd's prior authorisation.

Fahr Industries Ltd must receive the whole unit or the defective part/s at the customer's expense, along with proof of purchase, for inspection. Fahr Industries Ltd will not be liable for any costs incurred by the customer as a result of replacing the defective part/s, including removal and re-installation of the whole unit or the defective part/s. Furthermore, Fahr Industries Ltd will not be liable for any compensation claims while the unit is not functioning or present at the site. The guarantees do not entitle the customer to a complete new product due to a defective component. The Company will repair or replace defective parts at its discretion on an ex-works basis.